

Sr. No.	Description	Target Set 2020-2021	Target Achieved 2020-2021	Target Set 2021-2022
1	Reducing Turnaround Time of Ship	60 hrs	79.26 hrs	60 hrs
2	Increasing tonnage output per berth day (average for all berths)	14000	12431	14000
3	Providing training to employee	50%	30%	50%
4	Cost per ton handling	Rs. 185	Rs. 108.20	Rs. 146
5	Improving customer satisfaction index	89%	97%	89%
6	NIL accidents	NIL	5	NIL